

OPTION 1: DO NOTHING

Response ID: ANON-2W7W-3M7Z-8

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: Keep the home as an W&F option, not enough options in the area. Independent homes are way above people's affordability.

Response ID: BHLF-8K4P-5K5R-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: Having lived in Windermere my whole life these places are few and far between, we need these homes for locals for when and if we need these. I am not well and if needed somewhere in Windermere I would need for my family to visit is important to me.

Response ID: BHLF-3V6B-3W9J-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: Needs to be keep open for Windermere residents and families. We have been a part of the community and there is no where else local for them to go, without driving.

Further comments: Keep it open

Response ID: BHLF-9D3M-4Y6X-R

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: Agency staff costs are not related to the building but the choice to freeze posts and not recruit. Low occupancy is also due to management not filling beds as there are a number of specific examples of appropriate Windermere and Staveley Residents not being able to obtain a bed due to council decision to "hold" new residents.

Your suggestion that Twin Oaks, a very small private residential home can provide significant provision is misleading [REDACTED]

Staffing, morale at AG are low - aggravated by the appalling gossip (model?) from the Council for the last 3 years on their future and learning of this (noise/news?) from the public press release was poor management even by the council standards.

Further comments: If (having already closed the Abbey, Staveley and not sold or realised any of the benefits you said that would achieve) you close AG is no local provision by people who have lived in the area all their life between Grange, Kendal and Keswick. Given that it significantly reduced the scope of their peer group to visit and often family, leaving lifelong residents of Windermere area (ignored?) in Kendal in homes many of which are no better in provision of facilities than AG. There has been a lot of inaccurate and deliberately misleading data used to depict AG - which undoubtedly has its challenges a more honest assessment and integrity to collect facts would have been more transparent.

Contact methods for an anonymized survey should not be a required field.

Response ID: ANON-7R5E-2K3A-M

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: Provide some staff accommodation within Applethwaite Green itself at a fair rent. This should help the home recruit & retain staff & bring in additional income

Further comments: Some elderly people can remain in their own homes with support but not all people have the capacity or support to do so. I do not have access to an en-suite bathroom & believe that many of the residents need help to go to the bathroom. If they need to be taken to a bathroom why does it need to be en-suite?

I work in a doctors surgery where multiple people use one toilet for a ten and a half hours a day. As long as hygiene rules as followed properly surely this should not be a huge issue.

Response ID: BHLF-3A9R-8D3S-1

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: These homes are all too easy to shut down and no feelings are taken into account, just business and money. My grandparents have lived here all their lives and worked. When and if they need help it would mean living in a different area far from friends and family. I would hope you would reconsider and ask the councillors what would they want for their families. We only get to live once shouldn't that be where we want to in later lives and not just be considered about money.

Response ID: ANON-3W4J-8H8T-M

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: People who need a care home simply need 'care' not so-called modern standards like en-suite bathrooms.

Council run homes have been for people not profit unlike private facilities.

My mother was there (and my father-in-law) - the care given was wonderful. Many of the staff became friends.

It is also well-placed for visiting being in the community and with easy access via public transport. There are so many ways to make a building run more sustainably and economically without disruption eg. smart technology, solar pv panels...

Further comments: The council closed the much loved and needed Abbey home in Staveley. It was said there was no demand for it but when people applied for residency they were told there were no vacancies...

Response ID: ANON-7R5E-2E4X-6

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Further comments: When my mum needed care I was told she would have to wait till the room was decorated even though there were spare rooms. We had to go to Riverside. It's the management of the place that is pulling it down not small room sizes! Red tape before people's needs. Residents already there should not be told to move out. They are too vulnerable to move. You need a good manager with initiative that can make good use of the building and run it professionally for the good of the residents. I don't think the building is the problem it is the way it is run. Also the council has its eyes on the valuable land to try and sort their finances. Save money elsewhere. People of Windermere deserve to spend their last days surrounded by family and friends. You shouldn't put a cost on that

Response ID: ANON-7J3C-9T2N-4

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: Windermere and its surrounding area should have a residential care home so people can stay within their local community. Kendal is not their local community. Government changes are on the horizon so the home should be kept open while these changes are being finalised. The decision on whether to refurb or rebuild should be made further down the line

Response ID: BHLF-4R3H-7N5R-D

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: I feel we need to retain Applethwaite Green so local Windermere people can stay local for older friends & relatives can keep in touch regularly.
I note Heron Hill currently has no vacancies!

Further comments: We need a care home in Windermere. Travel to Kendal, Grange or Milnthorpe is not possible for elderly relatives & friends.

Money seems to be the only consideration when the wellbeing of our elderly should be above all else. Keep the home open - refurbish the empty rooms. If still vacant rooms offer to staff at reduced rates. Take bed-blockers from hospitals.

Response ID: ANON-5Q9Q-2S2N-N

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: Where's does all our money go to we pay so much council tax.

Those at the top need to stop paying themselves massive salaries then we might have enough money left to save Applethwaite green: We need to keep the home, it's essential for the people of Windermere and bowness. Both my grandparents were there is a wonderful place.

Further comments: Local I have lived here all my life, I get very angry when people from away come and make decisions about our village knowing nothing about our community and how very important it is to save Applethwaite green.

Response ID: BHLF-5S7W-3M8Y-7

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: As a family member (local) for many generations, Applethwaite Green has always provided care for family and friend members who have not been able to remain in their own homes. The thought of them being moved to Kendal, although only 8 to 9 miles, further impacts on their overall health and anxiety. Public transport from Windermere is unreliable and then there is the issue of getting to another care home. The strain on a spouse, partner or other family members driving or relying on public transport is unfair when there is a perfectly good resource in the local vicinity.

Further comments: * The Council should stop paying executives huge salaries and make significant savings.

* The Council should invest effectively in recruitment. They should ensure they pay care workers a salary that matches their role. (Care work is not easy).

* Regulators will continue to make changes to minimum care standards - this is nothing new.

* Why do rooms need to be en-suite? Why do they need bigger rooms?

* Have CQC been involved in the consultation? Are they happy for the present residents to experience this uncertainty and possible upheaval when Applethwaite remaining open would avoid residents feeling unsafe, provide absolute continuity of care in 'their' present home, therefore promoting the quality of life they are used to and settled with.

Response ID: BHLF-8S4J-8V7N-V

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: I feel doing nothing at least offers continuity and support to current residents and families of the current residents. If only 16 residents are using Applethwaite then I would imagine that it would be possible to make improvements (not a full refurbishment) while the residents remain. A rolling programme of structured improvements should surely be considered. Transport to Kendal is not ideal, especially for elderly relatives and spouses. CQC should also consider the community and not just the home!

Further comments: I feel the way the 4 options are highlighted. Is heavily weighted towards the closure of Applethwaite Green, perhaps residents and families should be supported in remaining at Applethwaite. Staff consultation should include redeployment of staff, but not away from Applethwaite Green but towards it. Don't forget you mention how good the transport links are, surely it would be no major problem to get carers in from the surrounding areas to work at Applethwaite Green rather than disrupt the residents and their loved ones in to moving to an unfamiliar area. Carers should/would understand and appreciate great travel links!

Response ID: BHLF-7X7U-4B9P-T

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: We need somewhere in Windermere for local people. It is very important to have Applethwaite Green for those in the community who require care and for family and friends visiting.

Response ID: BHLF-3A9R-8Q6B-Z

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: Applethwaite Green Care Home is an integral part of Windermere. It is a very important service offered to the residents and families of Windermere who require care.

Further comments: Take a good look in Westmoreland and Furness council offices. I can almost guarantee there's deadwood in there, lots of big salaries being paid to employees not worth their weight. Clear all of them out and you'll have saved thousands of pounds to enable Applethwaite Green to remain open. Problem solved.

Response ID: BHLF-9B8X-7Y8J-W

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: It is essential to keep Applethwaite Green open for local people and their family.

Response ID: BHLF-9J5K-3S4H-5

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: The consultation document is flawed and may be illegal. The costings for refurbishments are not fit for purpose. There are no quotes from companies experienced in these matters. I have personal experience of project managing large refurbishments and do not believe the figures your officers have produced. The officers responsible for this document should be questioned by councillors into how they have produced such rubbish!

Further comments: Provide proper estimates from reputable companies experienced in these sort of works for refurbishment of Applethwaite Green. Then produce a proper document for consultation with the figures provided! In the meantime, keep the care home open. It has been rated as 'good' as it is.

Response ID: BHLF-8S4J-8V8Y-8

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing. Respondent also added "Option 5 - Work around residents to remain in their home and do essential works eg electrics etc"

Reason for preference: All the staff and current residents want to remain in their home where it's easy for family and friends to call on them and where their surroundings and views are familiar. This home is in a much better state than some. Reasons for choice 1 and or 5 is so the residents can remain in their home with just possibly having to move temporarily into the closed wing. Residents + staff have both stated that ensuite are not important to them + as beds & hoists are moveable nor are large rooms as most only have use for a bed or a chair + do not require vast empty space in their rooms. As mentioned at the public meeting staff could be encouraged by offering 'live in' option for the some rooms currently closed or a minibus/taxi option if applicants from Barrow area.

[REDACTED]

[REDACTED]

Response ID: ANON-4T2Z-4C7F-8

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 1: Do nothing

Reason for preference: Reduce numbers as people leave do not continue to put new in and then eventually decide a new future. There is plenty of evidence uprooting older people reduces life expectancy and causes stress. Home is important staple of life.

Further comments: Costings need to be completed for reducing numbers of residents till close. Passing the home to voluntary sector could reduce costs?

Response ID: BHLF-4C9R-8K9Z-R

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 1: Do nothing

Reason for preference: I think the Community needs this facility. We are an ageing population. I feel there is a need for this service.

Response ID: ANON-6B7D-6X4T-9

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 1: Do nothing

Reason for preference: Much as everybody would prefer to stay at home, there will always be a need for care homes where home-based care would be unsafe, and 24/7 support at home would be unaffordable. Moreover, the biggest resource limitation is the lack of care workers; a care home makes for more efficient use of care workers (with reduced travel between customers).

- Demand for such care is increasing; we have an aging population in the local area. I'm told that W&F has been turning down numerous applications for the empty rooms at Applethwaite Green; the issue is not lack of occupancy or demand, but a lack of care workers.

- I'm told that residents are already contributing financially to their care; is there not an option of increasing these contributions considerably, so that the home does not require subsidy, but runs as a not-for-profit/community benefit company? (If so, the home could continue to operate, ultimately independently of W&FC.)

- While there continue to be empty rooms, could these be refurbished in stages (half + half?) so that residents (who contribute more?) can move into a refurbished room, but remain in situ during the work?

- If residents move to another home (even one miles away), will the same lack of care workers not ultimately result in either further homes closing or care being overstretched and unsafe? Ultimately, this problem needs to be resolved by significant increases in staff pay - and consequent costs for residents to burden - or an increased use of technology which is unlikely to suit the current residents.

So - I'd urge no immediate change to the home itself but instigate a serious reconsideration of the funding supplied by residents, as a necessary step to improve this building and increase staffing levels whilst keeping the home open. This puts the decision in the hands of the residents.

Further comments: The consultation as worded is clearly about saving money (which is understandable, given the wider picture), but really should be focussed on care provision.

Response ID: ANON-6F2N-6Y6J-B

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 1: Do nothing

Reason for preference: The residents of Applethwaite would be traumatised by any move. They would, in most cases, be moved to residential homes further away from their families. As a regular attender of the monthly church service at Applethwaite I have an inside view into the lives of those who

live there. They are a happy and comfortable community. There are residents who have severe dementia, to move them would be extremely detrimental. To move and separate all the residents from each other would be barbaric, in my opinion. I would suggest that the council keep Applethwaite open and endeavour to keep up the maintenance improvements whilst residents continue to live there.

Response ID: BHLF-2W7W-3K6U-Z

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 1: Do nothing

Reason for preference: For the local residents, I feel there needs to be more than one care home in the Windermere area other than the one which only has the capacity to accommodate 7 residents. I do not believe it is understood by these councillors making a decision to probably close Applethwaite Green that the family and visitors to the residents may be ageing themselves and can no longer drive or walk far. For visitors they will need public transport, has anyone on the Council actually used the bus service from Windermere to Kendal, Milnthorpe or Grange-over-Sands? Just to Kendal alone from Bowness (unless you are lucky) requires catching 3 buses in the winter, buses between Bowness to Windermere are hourly likewise Windermere to Kendal.

Yes, I am sure a number of people prefer to be independent by living in their own home but this is not always a good idea. Carers are arranged to look after their needs but it is often different carers and they arrive at different times of the day, are not there for very long and subsequently the person is left for long periods of time on their own. Some people do not have family or friends to fill that time void and some can get lonely and isolated.

Further comments: It seems that little thought or care is generally given to local residents particularly in their later years. The focus seems geared to be getting more “tourists” into the area to the detriment of local residents. Surely we deserve some consideration when you believe that some time in the future the area will only have holiday accommodation, second homes etc and no local residents to fund. Reading the leaflet indicating the cost of refurbishment would be between £2-3 million, could this money (all or part) not come from the “£1 million” collected in tax on 2nd homes in the year 2025/26 (more in 2026/27).

Surely the residents of this area have, over the years, contributed to the funding of other projects which they may not have benefited from and therefore it is time to invest in their future.

I would prefer the scheme not to close whilst any work is carried out but it may be for the greater good in the long term to have a quality care home locally. If this home has to close please do not sell it to be developed. Thank you

Response ID: ANON-7X7U-4B4H-D

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1: Do nothing

Reason for preference: The disruption of closure or refurbishment would be too traumatic for many of the current residents. These people moved to Applethwaite Green in the expectation that it would be

their home for the rest of their lives. The least we can do is honour that promise. These people feel comfortable with the staff they have come to know, and they are content in their surroundings. They are close enough to enjoy frequent visits from friends and family. These are the things that keep people going in their vulnerable years - not ensuite bathrooms.

Imagine the trauma of suddenly being forced to start from scratch in your eighties or nineties, especially for someone with dementia. If Applethwaite Green closes, these people will be plunged into a strange place, away from everything they have come to know, surrounded by complete strangers. It would be demoralising for anyone. But can you imagine how terrifying that would feel for a vulnerable person, especially someone with dementia? They will not understand what is going on; they will just be confused and agitated, they will give up, lose the will to live, and they will decline rapidly, leading to premature death. Do you want that on your conscience? I don't - which is why I'm submitting this response (even though it feels like the decision to close has already been made and nothing will change your narrow, number-crunching minds). It might work out cheaper to send these people to an early grave, but like most cheap things, it would be weak and pathetic. Not to mention immoral.

I recently worked at Applethwaite Green for just over a year, so I can get quite specific here. I won't refer to the residents by name for confidentiality reasons; I will refer to them by their room numbers.

Officer note: The respondent went on to disclose identifiable and highly personal information about residents which are not mitigated by removing names and providing room numbers.

The respondent's concerns have instead been summarised below:

- *The respondent provides examples from their experience of working at the home to illustrate concerns about the impact of relocation on individual residents. These examples highlight concerns that some residents rely heavily on regular visits from family, friends, neighbours and members of the local community, and that moving to a different location could reduce these important social connections due to increased travel distances and transport difficulties.*
- *The respondent also notes that some residents have limited social contact outside the home and rely significantly on familiar staff for companionship and support. Concerns are raised that relocation could increase feelings of loneliness, isolation and insecurity for these individuals.*
- *Further concerns relate to residents who have taken considerable time to settle into residential care, those who are naturally anxious, and those who may find it difficult to build trust with new carers or adapt to unfamiliar surroundings. The respondent believes these residents may experience distress and difficulty adjusting to a new environment.*
- *The submission additionally highlights the importance of maintaining established links with local community groups, activities and longstanding personal relationships, particularly where these connections provide comfort, continuity and emotional support.*
- *Particular concern is expressed about the potential impact on residents living with dementia, with the respondent arguing that changes to familiar routines, environments and support networks may be especially challenging for this group. Reference is made to a previous resident with dementia who moved to another care setting and subsequently died, which the respondent believes demonstrates the risks associated with relocation for some vulnerable residents.*

Overall, the respondent argues that relocation could have adverse effects on residents' wellbeing, social connections, sense of security, mental health and quality of life, particularly for those who are most vulnerable or dependent on established support networks.

OPTION 2: REFURBISH APPLETHWAITE GREEN

Response ID: ANON-4X8X-7D5H-M

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Refurbish & expand the premises making a taller building with suitable accommodation for residents. If continuity of employment was established I'm sure caring local people would take up jobs there as they did for many years in the past. It would mean elderly people & families would not have to travel as far to visit. My parents were in Applethwaite Green at the end of their lives & when one was a resident & one was at home visiting would have been much harder if one had been in Kendal. Public transport can be exhausting for the elderly & all too often people who drive & have their own transport do not take into account what their lives would be like if they had to use public transport let alone being elderly & facing that challenge. Surely a local building firm could be used to turn the premises around & if there were more rooms available at a manageable rate & the treat of closure no longer hung over everyone the place could thrive once again.

Response ID: ANON-7P6B-3Z8F-A

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Option 2 would allow Applethwaite to continue being home to the current residents and many in the future. There is, sadly, very little housing that offers variable degrees of support and independence available in our area. It vitally needed and should be maintained, as long as the needs of each resident are carefully assessed. There will be no shortage of people who will benefit from the service it provides. As someone who has lived opposite the Home for 45 years and has known people who have lived there, I think it would be a wasted opportunity to close or demolish Applethwaite

Response ID: ANON-3V6B-3W5H-8

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The local area of Windermere and surroundings is very rural. Other options of care homes are miles away where transport can be limited, especially for older people. How are people expected to travel that far to see loved ones. The council seems to think that it should focus on care at home which is ok if you can get the home care. My mum was in Applethwaite Green because she had dementia. We would have loved for her to stay at home but, she couldn't because she was a danger to

herself and my dad. The things she did like putting the kettle on the hob to make a cup of tea. Have the council thought about practical things like that, that happen. That is why homes like Applethwaite Green are essential to the community. My mum had excellent care and was in a secure place until she passed away. The council would be foolish to close these places. They need to focus their money on things that matter to people. Get Applethwaite Green up to standard and fill it to maximum capacity. Keeping people in their own homes is not always an option.

Response ID: ANON-3N3H-7C9T-3

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: A care home in Windermere is needed because it covers a wide area. Grasmere and Hawkshead would have to travel a long to other homes. Why are the costs for refurbishing so high. In the private sector these figures seem incredibly high. I also dispute the council saying that there is no demand for this home. Everyone would like to keep their loved ones close.

Further comments: I have lived near the applethwaite home for 26 years and have seen the decline. It used to be a home that put on a lot of social activities for the people who lived there. I can only put this down to lack of money. I believe we should look after our aged population and treat them a lot better and keep them in the local area where they lived.

Additional comment from contact details section: Could someone please let me know why you have all the personal questions at the end of this consultation. Surely none of this matters or is the council making work for itself

Response ID: BHLF-5H5K-3J3X-5

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: My friend who lived in St Mary's Park Windermere had to find a place for his wife (with family help) in Grange over Sands. He therefore had to take two buses and a taxi to visit his wife which I think used up all his savings. If a place could have been found for his wife in Applethwaite Green, I think that they both would have lived much longer.

Further comments: I think that the council is duty bound to keep this care home open. Not every old person has family who live locally who can care for them. I'm sure that some of the rooms at the home could be adapted for live-in carers. Perhaps less money should be spent on welfare for those more able to work in order to save more money for the council.

Response ID: BHLF-8Q6B-3Y3J-A

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Many people want to be looked after but if they move to Kendal etc, they are further from old friends who won't be able to visit as they are old themselves. The local community is essential.

Response ID: ANON-9A6V-9U4J-J

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I would like to see Applethwaite Green either refurbished or a rebuild that would ensure there are care facilities for the residents of Windermere. This facility has been enjoyed by many local families and there loved ones over many years, what I have read so far with comments made by yourselves as being very negative, I see nothing positive about the outcome, which leads me to believe you have already made your decision to close Applethwaite Green.

My mother was cared for by the staff at at Applethwaite Green until she passed away, it felt to me that she was being cared for by family members who cared, residents families who all knew one another and would chat amongst themselves and to other residents who they knew.

What you are doing is eroding our community in my opinion with all decisions made to suit funding, you choose to spend money on a 20 mph scheme and the like as this fits more with your political stance than for residents, I don't recall when the 20 mph consultation paper went around were residents asked would you prefer us to spend money on 20 mph or Applethwaite Green, these are all taken individually and we are not asked these are aspirations of the council do you have any preference.

I would like to see a plan for Windermere that works for local residents, now we have become a unitary authority you are distancing yourselves from the communities who you are supposed to be representing.

Further comments: I would like to see some innovative ideas of what can be done to introduce income into Applethwaite Green so that it can be kept open for local residents who require care. Such as the kitchens could be better utilised, we have a training college in Kendal young chefs etc, could they not spend part of their training cooking cost effective meals and learning various skills whilst providing nourishing meals, you have a large dining room allow visitors to pay to eat there, take or allow those who are stuck at home the opportunity to have decent meals.

Staff need training on how to care for people both at this home and for people in their own homes, link this all together so that the community needs are being met both at home and who need specialist care. I hear about it is best to keep people in their own how as they are more familiar with their own home, this may well be true but I have seen first hand how a cheerful lady who really needed some company and interaction with others to keep her happy, as this does not happen she has declined, you are failing to see this, and if you are then I hope you are never in this situation.

Make it into a community business that can contribute to the running costs, family events were once run there why not now, have a apprenticeship in care make this the place for people to see they can develop a career within the care sector. Please let's see something positive not just it costs too much, if

you really want it to happen you can, where there is a will there is a way.

Response ID: ANON-4E3M-4Y4W-H

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The residents of Windermere should expect a care home within their community where family can visit easily. By attempting to remove Applethwaite Green it removes the option for our valuable elderly members of the community to stay in their village. It is an attempt to asset strip a rural community and sell off the land. Windermere residents demand quality care within their community. We want some investment too, all the money can't just go to Kendal.

Further comments: Renovate Applethwaite Green to a good standard. Windermere residents contribute to W&F council and want to see something in return.

Response ID: ANON-7Y4P-5Q5E-M

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I am opposed to the closure of Applethwaite Green. This area needs a care facility. If residents are permanently moved they will be further away from familiar places and family. In some cases it could prove difficult for families who have only public transport to rely on as a means of visiting.

Renovations were carried out at Birthwaite, residents did not have to move out. This was done by keeping some rooms temporarily empty. You admit you have spare space at Applethwaite Green.

Further comments: Renovate Applethwaite Green. the population are not fooled by W&F's choices; there has been a vast overspend on vanity projects and closing this home and selling what is valuable land in a highly desirable area (only a stones throw away from the planned development of Windermere) fools no one.

Response ID: ANON-2M3C-9Z5M-A

Respondent category: A member of the public (Westmorland and Furness resident)

Former member of care staff at Applethwaite Green.

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The nature of an ageing population in the area means there will always be demand for residential care of some sorts in the area. This area has benefited from having council run residential care with greater guarantees of quality care, and funds not going straight in private operators which has been the case in other authorities. Applethwaite Green could function in another way, such as for shorter term recuperation and rehabilitation relieving pressures on NHS wards, or for respite care. Once a care home is closed the resource is gone for ever.

Further comments: The location of Applethwaite Green is such a good one for the care of older people. Tranquil grounds within easy reach of local facilities make this a very good location for residents, their families and staff.

Response ID: ANON-4G7D-6G5Z-2

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I think the Council, morally, should feel bound to provide needed care and shelter in the immediate locality. It feels money is more valued than compassion. To expect indigenous local residents who've worked and contributed to our local community, to be "shipped off" is unpleasant. Some human compassion has to feature in your decision. (If it has not already been decided). Investment in appropriate care for our local population has to feature strongly. Compassion must come first. Perhaps less investment in the already saturated tourism industry is needed and more investment for those who, in some cases have contributed through exorbitant local rates and council tax charges to the Council's funds.

Response ID: ANON-6F2N-6T3F-Y

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The people of Windermere and neighbouring areas deserve the chance to grow old in the heart of their community. My grandmother with dementia could not live safely at home or in Birthwaite. Moving to Applethwaite, her friend could visit and my mother could take her home for tea after work several times a week. After a fall where Applethwaite could no longer meet her needs she moved to a home in Arnside quickly becoming more confused, sad and isolated as she lost contact with her community and died soon after.

Similarly an elderly neighbour whose wife had to go into a carehome in Grange had to spend hours on the bus to visit her briefly before making the long journey home. He spent a huge amount of money on a taxi to visit her on Christmas day when no buses were running.

Elements of this consultation are disingenuous. Twin Oaks is a tiny home mainly used for respite care and does not remotely constitute an alternative to Applethwaite. Most of the other homes listed have a very limited number of spaces. If Applethwaite was up to standard it would have no trouble finding residents from our aging population.

Windermere has an aging population and is full of second homes and holiday lets and so is an expensive place to live. This does indeed affect recruitment as hospitality businesses know. The secret is to provide staff accommodation and the refurbishment could include that, a balance of social housing available to staff and rooms that meet residents needs. If the carehome closes the site will likely be snapped up by developers in the meantime the community loses another asset and our older residents are shuffled away from their community to enrich the pockets of the private carehome owners.

Yes, Applethwaite is never going to be the cheapest care home to run. Does that mean our elderly who can no longer live independently should be discriminated against by having to move miles from their community unlike residents from larger or cheaper settlement? Being a rural county brings challenges which unfortunately the current government financial settlement does not recognise, that doesn't give Westmorland and Furness Council carte blanche to gut rural communities of their services because they cost more to run than those in bigger Towns.

Council run carehomes are a vital resource and ultimately wouldn't it be better longterm if the huge amounts W&FC are paying out in carehome fees could go into their own home rather than private profit making companies?

Further comments: A well planned renovation will last for decades and ultimately keep money in Council coffers and residents in their communities where they can see friends and family and attend their church and look out of the window at a familiar view helping them maintain a meaningful life rather than being forced out to save money in the short term.

Further comment after consultation information update: I submitted a full response to the survey some 10 days ago and have no wish to alter or amend this. However in view of revised contents of the new survey I wish to make clear my own views. Quite clearly the building and facilities must be retained not only for the time being for the current inhabitants of the South Lakes area but also more importantly of those following in the future.

It is absolutely essential that the Council have care facilities in the whole of the South Lakes area for the whole of the foreseeable future and if this entails closing the property whilst the renovations take place then so be it. The Council has its statutory duty to make provision for the care of the elderly and merely because this is inconvenient currently it is no excuse not to look forward many years.

It cannot be demolished or disposed of as a means to overcome a current problem. It must be retained for the future. I am 93 and probably have a much more realistic view on the problem.

Response ID: ANON-7E9G-6B8N-T

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I believe it should be refurbished to continue supporting the local community with more people living in single house holds I believe in the future the need for care homes will increase. With regards to staff would it be possible to in the rebuild repurposed part of the building to give staff accomodation?

Response ID: ANON-6F2N-6T3U-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: In patients need their relatives close by, to make visiting easier and more consistent. I was appalled how the Staveley Abbey was shut, my aunty was the last resident She was moved to [REDACTED], with a lot of planning, I told the managers she would die if moved, she did a week later. Lack of care at [REDACTED] no ripple mattress in place, bed sores started virtually straight away, [REDACTED] had to report themselves to the powers that be, and that had a GOOD CC rating!! Manager had no empathy at the time, I was disgusted

Further comments: Please keep it open after an necessary and well over due refurbishment, it's in a lovely position in Windermere and the population is aging so quickly, quality care will always be needed The Abbey is already lost, please do not allow Applethwaite to join it!

Response ID: ANON-8W7U-2Z3W-H

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Windermere need this home for the futer there now other home like this in windermere

Response ID: ANON-6A9Q-2J9C-S

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: An assumption has been made that recruitment of staff will always be difficult, if the site is refurbished, that will make it a better place to work, similarly it will make it more attractive to new residents. A member of my family spent her final year as a resident here, the care provided was first class in a wonderful caring atmosphere. I would hate to see it close.

Response ID: ANON-2S4P-5Q4R-N

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Further comments: The way the options in this survey are phrased is incredibly leading and biased towards the outcome the council clearly wants. If you actually want to hear people's opinions, you need to formulate a non-biased survey where people can organically express their views without being dissuaded and lead away from what they may want to choose. The way this survey is formulated makes even placing a vote seem futile, has the council already decided what they wish to do but needs to do some box ticking? If the council cares about the opinions of its local people, it should rewrite this survey in a non-biased way.

Response ID: ANON-5K2N-6Z8J-J

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: We need an alternative to private residential care in Windermere. Not everyone can afford private care.

Further comments: If staff were paid better, more suitable people would want to work in the care sector. Being understaffed and then relying on agency staff at a higher rate of pay doesn't make sense - pay the staff more!

Response ID: BHLF-6A9Q-2J3A-H

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This care home is at the heart of social/liberal principles. You pay into the system all your working life and when the time comes you benefit from that. Windermere needs a care home. Over time some small rooms can be altered into bathing units. A walk in shower, wash basin and toilet. Possibly putting a bathing unit between 2 bedrooms. Not all rooms need a bathing unit. Could 2 rooms on Ambleside unit be provided for 2 staff who are looking for local accommodation, maximum stay of 12 weeks. (one room down Room 10 and one room upstairs)

Further comments: Have you any idea how much it costs to rent or buy in Windermere? These aspects make sure that there has to be agency staff. Why not increase pay for staff in Windermere? Windermere weighting. £1 extra, £2 would be better. If the Council had kept the home in good order, none of this would have happened. You've been kicking the ball into the long grass.

Response ID: ANON-4R3H-7H8B-T

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: My grandmother was at applethwaite for many years. The staff are amazing and local. I am also a local woman, born n bred It has to stay

Response ID: ANON-4X8X-7D7C-H

Respondent category: A member of the public (Windermere/Central Lakes area resident)

I used to work at applewaite green

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It's residents home who have lived there for years.

Lovely caring staff that would go the full mile

Why distrust residents and stress them out by moving them.

There is no care home in Windermere that is the only one. Why should local residents have to move to likes of Kendal? Or grange?

Further comments: Please do the right thing and keep this lovely home running

Response ID: ANON-6V2Z-4N4A-F

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: For many families, applethwaite green provides the only realistic local option for elderly relatives who require residential care. Keeping loved ones close to home allows families to maintain regular contact, which is essential for both residents' wellbeing and the wellbeing of their relatives.

Frequent visits help reduce loneliness, isolation, anxiety, and depression among older people. Regular face-to-face contact with family members helps residents maintain a sense of identity, belonging, and connection to their community. These relationships are vital for emotional health and can contribute to a better quality of life.

The impact extends beyond residents. Families gain peace of mind from being able to visit regularly, monitor the wellbeing of loved ones, participate in their care, and continue meaningful relationships during later life. If the home were sold and residents relocated further away, many families would face longer travel times, increased costs, and practical difficulties that could significantly reduce the frequency of visits.

Response ID: ANON-5H5K-8A5N-S

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: My father recently passed away. He spent his last 2 years in Kendal Care Home. The staff there were great, but as we live in Bowness we would have preferred for him to be more local.

Further comments: Getting good staff is a problem. There does need to be better approach to housing - and I know that W&F council is not responsible for planning with the LDNP. But LDNPA need to be much firmer on ensuring housing for local people and those who work here.

Response ID: ANON-7J3C-9R6V-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: there is very limited space at the other home in windermere and although kendal is nearby it is not in the local community and by not having applethwaite open within the village it loses its community feel and local access and also takes residents out of their home area many of which have lived locally for many many years. as residents live out their final years they should have

the option to stay local among the community.

Response ID: BHLF-9B8X-7R9C-G

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: At School I watched the property being built so its not that old.

Response ID: ANON-3F2Z-4X9H-J

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: We need a cre home in windermere. The residents there have lived in that area for so long it would be disruptive for them. The care home has been long standing in windermere and it is part of the community. Local residents work there and family members throughout the years have had an amazing experience with the home and with the workers and care users. To get rid of it would be a a disaster for windermere and care users for the future. The council need to stop wasting money on stupid Offices and paying higher ups silly wages and put investment back into the community applethwaite green being part of that community.

Further comments: Invest in our community not shut it down.

Response ID: ANON-4Z4J-8V4V-4

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I think it's very unfair on all the staff and residents of the home. Just because the rooms do not meet "the standard" does not mean the standard of care is not being met. The council are selfish to want to sell just to make more profit for tourists. Think of the locals, think of the families that have left there loved ones in care here. Especially the ones who have called this home for the last time and your wanting to up and locate them when there loved ones may not have the means to get to Kendal which is the only closest care home that isn't private. It's just pure greed.

Response ID: ANON-6U5K-8W7U-6

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It would be beneficial to the residents to refurbish and also for the public in weeks months year's to come cause once you take it from the community it is not coming back so another resource gone form the public to be to replaced with a carpark or HMO which us not needed in this community

Response ID: ANON-9B8X-7R9J-Q

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This a great building for the local community for the residents and staff here well worth keep The home going there is no other one round Windermere and Bowness

Response ID: ANON-8W7U-2W4K-3

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Further comments: It is not right to move people from their areas to live in different places. it is not easy for friends and relations to travel. It is not good to be forced to leave one's medical teams for strangers.

Response ID: ANON-8S4J-8P2M-G

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It is important that we have care homes that are near to where residents were originally based and near to where their family is based enabling them to be able visit more easily. There seems to be only one other care home in the near vicinity which is not enough for the future residents.

Response ID: ANON-3V6B-3W6V-Q

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I have previously worked in this home helping out from another council run care home in kendal (also shut down by the council) respect your elders, respect your staff, let people continue to live where they have lived for 80+ years. Referb the home to a good standard, including more beds for patients with dementia, this is what is lacking.

Response ID: ANON-5H5K-3J4F-M

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: With an aging population we need more care homes not less

Response ID: ANON-3F2Z-4X3A-5

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The need for residential homes in Windermere is vital for families who are not able to travel to visit relatives. Taking this home away from patients and the area would impact future generations in need of the home.

Further comments: We do not want to lose this vital lifeline for some families

Response ID: ANON-5H5K-3J4X-6

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It's part of the local community and provides a great service and should be kept open.

Response ID: ANON-9Y2N-6A4Y-P

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Twin oaks only has 7 spaces & does not provide dementia care hardly enough spaces for the Windermere area. Kendal is a long way for elderly people to visit spouses if they don't have a car & not very mobile themselves

Response ID: ANON-3F2Z-4X7M-N

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Applethwaite Green is a valued asset to the village of Windermere.

Response ID: ANON-8N9G-6J5X-K

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: In a time of aging populations, especially locally, I can not fathom as to how closing care facilities is deemed necessary. The figures quoted of 16 residents do not ring true for our household either, as we tried to get my mother-in-law into Applethwaite a few years ago, and then my father-in-law late last year. As local residents their whole lives, this would have been optimum for us as we live in the village too. We were informed that there were no available rooms for either of them. They both would have been self funding so would have added valuable funding to the care home/council to actually reinvest into Applethwaite, so I do find this all rather hard to stomach.

My mother-in-law ended up at Elmsfield in Milnthorpe, later moving to Heron Hill when her condition deteriorated. My father-in-law got into Silver Howe and remained there for the last three weeks of his life. This was only one of three places in the area with availability, and he was deemed as an urgent case due to being a safety risk left at home.

It caused a massive amount of stress and worry within the family, and we would have loved to have had them closer to home with a better chance that they would know other residents in there too.

Expecting elderly spouses and relatives to travel as far as Milnthorpe is unrealistic. If it wasn't for me or my husband living locally and being able to help, my father-in-law wouldn't have seen his wife of over 50 years twice weekly right up until her death. If she was in Windermere, he would have been able to visit easier.

The care home in Staveley has closed recently too. It makes me think what will happen to the care of the elderly if this trend continues. Sandwich carers have to work to afford the cost of living, especially locally. I am fortunate to run my own business from home, and could also care for both of my in-laws alongside working. A lot of families do not have that choice.

Further comments: Allowing a higher ratio of self funded places at Applethwaite would help to bring the gap in costs, especially if it was actually run at capacity, or a phased refurbishment would be an optimum solution. Potentially looking at closing a care home in Kendal rather than the ONLY one in Windermere. The other care homes in Kendal could fill the gap easier than it would be to move people from their relatives and friends in Windermere.

Response ID: ANON-3A9R-8D9A-N

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I am dismayed at the proposal by the council to close Applewaite Green. I am now 93 and fortunate enough to have carers coming to my home daily to help me as I am now living on my own and suffer from the effects of breaking my hip. You will appreciate therefore that I have some idea of not only the feelings of the elderly but also the problems incurred in looking after them in their old age. I can assure you that it is not a particularly happy place for them to be

The upheaval and disturbance to existing residents is also of considerable concern with the problem of finding alternative accommodation. It seems that the council is abrogating its statutory duty to all those living in the vicinity of Windermere and beyond

All current residents and those placed in care in the future will also suffer the loss of visitors in that those without personal transport will find it difficult or indeed possibly impossible to visit due to the distance to a new home. The public transport services are insufficient to make visiting from Windermere to Kendal and it will be the residents who will suffer. It will also have a much wider impact as there will be no statutory care home to cover any part of the whole of South Lakeland.

It appears that this is merely a repetition of the closure of the Abbey in Staveley when the then council ceased to place residents there until the property became unviable. The Abbey is now vacant gradually looking very sad and becoming derelict

It seems that the council believe that closing Applethwaite Green will produce a substantial financial saving but this is unlikely as any resident who is then placed in the private sector and is unable to pay those fees the shortfall will have to be met by the council increasing the cost to the council. The cost to the council will also increase as the elderly population of the country increases in future years

I appreciate that the premises will require updating and modernisation but this cost must be set off against the loss to local and future residents and all those requiring help in the future. It also seems an anomaly to me that if the private sector can run homes for the elderly profitably and properly why can't the council do. I believe the decision is very short sighted

Unfortunately as I have mentioned 12 months ago I fell and broke my hip and was taken to Lancaster Infirmary when I was told that possibly I could be home within 7 days. This proved to be completely illusory as after a further week I was told that I would remain in the hospital because carers could not be found and so the process went on until finally arrangements were made by my son and daughter who live in Manchester and London. Without their help I would have to remain in Lancaster occupying a bed that was urgently required for someone with far greater need than me.

It now seems clear to me that further residents were not welcome as the council could not then say that there was insufficient numbers to keep Applethwaite Green viable.

Response ID: ANON-2N5E-2E5B-8

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This is the most cost effective and least disruptive option. [REDACTED]
[REDACTED] Elderly frail people have elderly frail friends they need to be able to visit their loved ones without protracted train and bus journeys.

Further comments: There is a need in the village, figures saying that there has been no demand for places at Applethwaite have been skewed by people being turned away due to staffing and maintenance issues.

Response ID: ANON-6N3M-4R9K-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Whilst home based care would be good for some people it is not suitable for those who need that extra help and surely more carers would be needed. There already seems to be a shortage of these valuable carers so how would the council recruit more?

Applethwaite Green care home may only be 10 miles from Kendal but this isn't so for those living in Ambleside, Hawkshead, Coniston and the larger rural area. Although the rooms at present fall below the required modern day standards with refurbishment it would provide the care for those who need that extra help. It could also provide the interaction needed to offset loneliness.

I realise in the present financial problems that the council are facing at the moment that this is a big ask but some priority must surely be given to keeping a care home within easy reach for residents of the Lake District and avoid the extra travel into Kendal.

Another thought, the Council must receive a huge contribution from the council tax from this area so it would seem fitting that Applethwaite Care Home be supported.

Response ID: BHLF-7X7U-2A2K-B

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Local care homes are important for the community, keeping families together, refurbishing Applethwaite Green would provide better services and support towards the elderly part of our community.

Further comments: The government should provide funding to our service at Applethwaite Green so that better facilities and healthcare can be provided to those in need of care.

Response ID: BHLF-9D3M-4Z8R-N

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I think the care home should not shut it should be more updated for the residents I like going to see one off the residents think about there families

Further comments: I went for a job interview there and I didnt get the job give people a chance i would have love to work their his mum worked there she enjoy working there.

Response ID: BHLF-3D9G-6S6W-D

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: We believe Applethwaite Green should be saved especially as its one of the few homes left run by the council. Having had dealings with four care homes in the past one being Applethwaite Green and one already shut. We found the council run homes were far better compared to the two privately owned homes which were far from ideal more to make a profit than care for people.

We don't know how you propose to ask residents for an opinion if they have dementia they think they need other people to voice concerns.

You mention Twin Oaks the only other home in Windermere, we believe its only got room for seven residents and no dementia care places (not much scope there then). It's a long way for the elderly or anyone else for that matter to travel to visit close relatives if they end up miles away the time involved can take hours on public transport.

Further comments: Not everyone has somebody to take them by car. We know its better for people to stay indepent living at home but for a lot of people its not possible. Shutting the only facility in Windermere would be a travesty and we know most people want to keep it open.

P.S We have lived in Windermere all our lives. As we are 74 & 76 years old its us next needing a care home and do we want to move to Kendal or even further away from our family. NO

Response ID: BHLF-8S4J-8S9Z-7

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The Abbey has been closed against what the Staveley people wanted, now you are thinking of closing Applethwaite Green. Keeping people in their own homes can be very dangerous for some elderly a lot of older people need 24hr care, and to have it near your next of kin, is much needed, many people cannot afford private care. I am very sad to see how care for the elderly is going.

Response ID: ANON-4E3M-4T5G-W

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It's a perfect place for a care home, it's close to shops and to take someone in a wheelchair, walking distance for relatives to visit, a car park parking area, and more importantly I think most people would prefer to be in their own local area

Response ID: ANON-7P6B-3Z6G-9

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Part of the building is there. IN WINDERMERE

Further comments: Bathrooms could be made by losing some rooms.

Response ID: BHLF-8H3C-9R8R-B

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I am very worried about the future of LOCAL elderly residents.

This is a generation where a lot of ladies/girls did not learn to drive, travelling to visit a spouse in Kendal - or even further - Barrow was mentioned regularly!! - is a nightmare. For some people impossible, we need a local facility.

Further comments: Health & Safety is ALWAYS brought into these conversations. A useful red herring in my opinion. Carers are really careful & caring and accidents whilst doing caring duties are extremely rare. Much more likely to be when the residents are alone, walking, going to the toilet etc.

Response ID: BHLF-5C6V-9N6E-6

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Currently have empty rooms - refurbish these - keeping residents on site. When rooms refurbished with residents into these & on time to renew. Can be a gradual progress, doesn't need the money all at once. If there needs to be making 2 rooms into 1 in some cases surely this is better to have some facility available - than none if closed. Some care for local elderly is essential - travelling for some, even to Kendal/Milnthorpe/Grange is a mammoth undertaking to see a loved one.

Response ID: BHLF-3U7D-6K9R-F

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: A friend of mine lives there and loves it, she is able to visit at Birthwaite and loves this. She loves the home as it is, originally was placed at Grange and saw hardly anyone, being in Windermere has enabled family, friends to visit and promote her wellbeing. Refurb - to be done around the residents to a standard mix rooms together to make more space and less rooms.

Response ID: BHLF-5S7W-3X8R-B

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Having just retired from the NHS I was involved with the medication supplied to Applethwaite Green. This care home employs many people directly and indirectly from medication provision to catering supplies. To close it would put many people out of work + reduce the income of companies supplying it.

Further comments: If it is refurbished it will create jobs to builders, electricians etc + remain a wonderful care home for the aging population of Windermere

Response ID: BHLF-9Y2N-6A5P-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It just makes sense

Further comments: Do it soon

Response ID: BHLF-5M5E-2G7F-J

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Applethwaite Green care home may well be run down, but it has the unique advantage of being one of the few care homes ideally located to serve the Windermere/Ambleside area, being close to the Health Centre + the nearly bus/train station + the centre of Windermere . As such it should in my view be refurbished

Further comments: And I would suggest that the very close [REDACTED] (which is currently for sale through Christie + Co) could form part of a care home package to include the Applethwaite Green. [REDACTED] comes with 11 (presumably en-suite) bedrooms + 3 extra bedrooms in what is now the owner's accommodation + a 22 seat dining room.

Response ID: BHLF-8K4P-5D3P-3

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The only care home left for us and our families to visit.

Further comments: Need more care for older people as they are liveing long and for there familys

Response ID: BHLF-3N3H-7U9K-C

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This is such a needed facility in our village like everything else in our village has been taken from us i.e your club, sold off, swimming pool, sold off. Applethwaite Green is a well sought after location for local elderly people and there local families your expecting them to be

Further comments: moved to a different area there facilities are expected to travel to visit today should they have to? Could you not sell any of the land i.e car park to pay for the up keep of this fantastic facility. Yet again, our Council have let the community down!!!!

Response ID: ANON-6D9R-8G6D-X

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Refurbishing the care home would be a sensible option. Our, local residents concerns are that once residents are moved it will be closed and sold off without proper consultation and accountability to people who pay for services as in Staveley previously. We do have a certain amount of mistrust around decisions made at the council level bearing in mind £60 from green bin collections could finance the project. Forgive our clinical view that the property will be sold and funds misappropriation.

Further comments: As the council does charge for this service along with the linked savings and property value held by the residents.

Response ID: ANON-4R3H-7N8W-N

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Because it is the only decent council run carehome in Windermere.

Response ID: ANON-9J5K-3B2H-J

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Refurbishing would decrease the number of rooms available (as the new rooms would be bigger and take up more space) and perhaps mean that the facility would be fully occupied. How can recruitment problems be rectified so that permanent staff are used and not agency?

Response ID: ANON-6U5K-8A4P-8

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: We need a care home in Windermere, too many residents have to go to Kendal, which means order family members can't visit regularly. My Nan was in the care home in the 1980's & not much has been spent on modernising it.

Response ID: ANON-2W7W-3G5G-D

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I recognise the need to refurbish. Enabling staff to maneuver clients safely and with enough space is important for thei health and well-being. I also think that this facility serves more people in the south lakes than just Windermere residents. Having a local facility where clients can

be served in a safe environment and where their family and friends do not have to travel far is paramount.

Further comments: Yes. Please answer why the report thinks demand is declining. Is the population of Windermere and the catchment area declining? Or is it aging? The report does not include an estimate of future need. I expect the person I care for will need a facility such as this in 5 - 7 years.

Response ID: ANON-4Z4J-8V5E-M

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I am writing to express great concern at this proposal. Whilst I strongly support the shift to home care when it is possible, this does not suit every situation. My mother in law spent four years in residential care in Windermere. Before that she could not be moved from Furness hospital due to the shortage of beds. If we had had to visit her (daily) in Kendal or further afield this would have put additional strain on the family.

I understand from figures I have been given:-

In 5 wards in Kendal there are 310 rooms, a proportion of 1 room for every 27 people aged 65 or over. In the 2 wards, Windermere and Ambleside, Bowness and Lyth, there are 34 rooms, 1 for every 111 over 65 years. If Applethwaite closes there will be 1 for every 538 of that age. This disparity surely cannot be acceptable to your Council.

I understand that it is suggested that attracting staff is an issue but this is the same for home based care as residential care staff.

I do not know the property so cannot comment on its condition or suitability but I have been involved in similar situations with another authority where imaginative solutions were found rather than taking an all or nothing approach.

I urge that this proposal is thought through very carefully before older residents in Windermere are severely disadvantaged. Please think through all the options before closing this facility.

Response ID: BHLF-3U7D-6K3G-X

Respondent category: A member of the public (Windermere/Central Lakes area resident)

"Also worked at Applethwaite Green for over 30 years until medically finished."

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Applethwaite Green is a welcoming home, that is needed for local people. There is a higher percentage of older people and people with a form of dementia, this is getting higher every year. The people need stability and local knowledge from the carers, who they will often know before needing to access Applethwaite. It is important for them to have regular visits by their family and friends which helps with their emotional and mental health. A lot of their friends can be elderly too, a lot unable to drive or no longer able to drive. Applethwaite also has equipment to aid physically, such as hoists, bath aids etc. Some of these cannot fit into people's homes.

Sometimes staying in their own homes leads to loneliness and isolation and can put them at risk especially if they are confused, frail or have

Further comments: other physical issues: Homecare packages can't always meet their needs or be affordable. People without relatives etc need carers who will fight to get them services or equipment they need especially if they can't do this themselves. The care team are important for this and all other aspects of daily needs. Regular interaction with some carers is also important as they get to know the individual person and can monitor each aspect of their needs as required and act quickly to ensure the person is safe and well cared for. If a person falls, there's always someone to assist. If at home alone they could be there all night or until someone visits. The same with a health emergency.

Response ID: ANON-4G7D-6G8C-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I think it's unthinkable to no longer have Applethwaite in Windermere. I have a neighbour at the moment in his 80s that has to rely on friends or public transport to go to Kendal to see his wife. If she was in Windermere he could get the bus or possibly walk. This care home is needed for our local old generation. Once in there they still need normality to enrich their lives and have family and friends visit daily. This doesn't happen when they are moved miles away!

I really feel that there are no options that the decision has already been made. As someone who is turning 60 soon I feel in my old age and that of my peers, family and friends that there will be no where local for us to go. There are many care homes in Kendal but none for local residents in Windermere if you close Applethwaite Green. I urge you to consider keeping this much valuable home for our community for the years to come. You will be letting our area down if it closed.

Response ID: ANON-9B8X-7T4S-W

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I feel it is important for local elderly to be able to remain in their home town, especially if their families live locally and would find it difficult to visit further afield

Further comments: Maybe there could be some staff accommodation incorporated if recruitment is an issue due to lack of affordable housing for staff?

Response ID: ANON-6F2N-6Z8A-5

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It is important to have a LOCAL care facility

Response ID: ANON-8H3C-9R9F-Z

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This facility cared for my grandmother in her later years. A home in the Windermere locality should be provided as standard and people should not be expected to seek alternatives further a field. Just because their capacity is not fulfilled at this stage doesn't mean that in future it won't be. There is a distinct lack of future proofing here and all that seems to be evident is the issue of the here and now. A rebuild I agree is not financially viable but a closure should equally not be an option.

Response ID: ANON-4G7D-6G8R-W

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: We need a council run care home fit for purpose in Windermere. Our elderly residents should be able to stay in the community they belong to. We pay more council tax, generate revenue from toilets and parking - it should go to fund places like Applethwaite. Perhaps thought ought to be given to charging more to all the holiday lets that claim 0 business rate relief instead, to meet some of the deficit along with channelling the revenue Windermere and Bowness generate back into our community facilities, rather than penalising our community further by taking vital resources away.

Further comments: The consultation is written with a distinct negative bias towards closing the facility. What happened to being impartial? My friend's grandmother had to wait at the end of 2025 for a place to be available - the facility is needed.

Response ID: ANON-3B7U-4B5P-V

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I understand there are financial pressures, but I strongly believe this care home should be refurbished and kept open. It is a vital service for the people of Windermere and the surrounding area. When someone needs residential care, being able to remain in their own community, close to family, friends and familiar surroundings, makes a huge difference to their wellbeing and quality of life. Closing the home would mean vulnerable people having to move away from the place they know and love, making it much harder for loved ones to visit regularly. Our community deserves to keep this important local facility.

Response ID: ANON-8N9G-6B9A-R

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Windermere needs to keep applethwaite green care home for its residents, using private care providers will Cost more in the long run, more expensive for families and more expensive for the council social budget, it's a very short sighted plan. Currently only part of the building is being used, the building works could start on the other parts of the building. The building is big enough, that the current residents could stay whilst the building is modernised.

Response ID: ANON-3F2Z-4M8Y-Q

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: There needs to be local provision

Further comments: Can you not do one unit at a time

Response ID: ANON-8N9G-6B3D-N

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It is so important that local people have access to care within their own community when they reach a stage in life where they can no longer be cared for at home. Rather than closing our local care home, I urge the council to seriously consider investing in its refurbishment and improvement.

Windermere is one of the UK's most visited tourist destinations, generating significant income for the area. It is only fair that some of this investment is used to support the people who have lived here all their lives. Our community deserves quality care facilities just as much as anywhere else.

While Kendal may only be around 20 minutes away, distance is not the only issue. Many residents have spent their entire lives in Windermere. Their family, friends, memories and sense of belonging are here. Asking elderly and vulnerable people to leave the place they call home at such a significant stage of their lives can have a real emotional impact.

Having a local care home also makes it much easier for relatives and friends to visit regularly. Frequent visits help reduce loneliness, maintain family relationships and contribute positively to residents' wellbeing. A more distant placement may make regular visits difficult for those without transport, older spouses or relatives with work and childcare commitments.

For many years, local people have welcomed millions of visitors to Windermere, sharing our town and helping it thrive. We rarely have a choice in that. All we ask in return is that we are given the opportunity to remain in our own community when we need care the most.

Please consider refurbishing and improving our care home rather than closing it. Investing in local care is an investment in the people who have made Windermere the community it is today.

Response ID: ANON-6D9R-8K4V-J

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Refurbishment of Applethwaite is long overdue. This facility is very much part of windermere community and very much needed. It wouls seem that the Council are not really interested in the views of the local people and that the information being shared is heavily weighted towards closure. Life in rural areas is already increasingly difficult as one gets older but to close a care home for the reasons given ie :

Not enough beds being taken up

Lack of permanent staff

Expense of refurb and disruption to residents

These reasons are laughable !

Come on W & F stop trying to pull the wool over our eyes and ease start listening and acting in the best interest of local people.

My mother spent 3 years in Applethwaite at a cost of £250000 that is quarter of a million pounds which was paid for out of her own savings ! Not only was she supporting herself but also other residents not in a position to pay for their own care. Im sure there are many others in south lakes doing the same as my mum did but so grateful to be accessible to all their loved ones and often being cared for by people they already know and trust.

My mum passed away 14 years ago so I'm making an educated guess that if she was still in residence today the cost to her personally would be a great deal higher!

Come on counsellors stop sugar coating about choices etc!! The choice being made by actual local people to Windermere and surrounding areas are TO GIVE APPLETHWAITE THE facelift it so desperately need but above all KEEP THE HOME OPEN ! PLEASE REDO YOUR SUMS !!!

Response ID: ANON-8W7U-2A4Z-V

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This was done with great effect for Birthwaite flats

Response ID: ANON-7R5E-2E4G-N

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This would be the worst thing to close in the community. There are private provisions that are financially not viable for many if the community. I was born and lived in the area for 57 years and this is the worst idea of a few. Let's raise money to help with costs. There's plenty of millionaires round in the area or companies that may help with donations. I hope that there is a chance to save Applethwaite or is this just a tick box. I wonder.

Response ID: ANON-2M3C-9Z4E-1

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The elderly population of Windermere should have the right to spend their final days in the place where many of them grew up. For a number of years people have been told that there are no available beds at Applethwaite Green. Obviously someone was lying. Beds at the two local hospitals are always blocked, because there is no available elderly care beds to move into.

Response ID: ANON-9Y2N-9J8A-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The future of this vital local home needs to be 'fit for purpose' going forwards...a solid foundation will reap rewards in the future, both for the residents, their families and W&F Council finances.

Further comments: With respect, it is clear W&F Council have an ongoing problem with finances from on high and this is being felt across many aspects of their provision e.g. education, highways, health & social care...this situation is simply (& it is simple) another symptom of the horrendous and unacceptable situation they have been put in from government. It's simple because when trying to balance the books (or cook the books! as my father used to say!) money needed to support the health & wellbeing of all residents, young and old, in a society SHOULD be available...but put simply the money just isn't there, is it? So, naturally and simply those in control of how the money is spent have to make tough decisions as to where monies are used for the outcome required and where savings can be made!

It comes down to morals, fairness and kindness, which I am afraid seem to be forgotten about in an inward looking, selfish and greedy society...

Let's just simply 'take a moment' and seriously consider the lives of those now living here and those yet to live here...morally these people should continue to be able to live in their home, in their village etc...there's enough going on across South Lakeland making it virtually impossible for local people (young & older) to be able to live here...I am concerned (have been for many years) that we'll turn into a theme park...

Looking after / caring for our older locals and those in their younger years needing care is a VITAL & NON-NEGOTIABLE responsibility of all of us, its how a happy, fair & kind society / community succeeds and part of this is that we look to W&F Council and the government to do their part too. This situation shouldn't even be a situation...an earlier discussion amongst the 'money' powers that be, should have considered the morals, fairness & kindness principles of a successful community and immediately decided the closing of a vital home for local people should. & would not happen, that money could be recouped / saved via another part of our society instead.

Please, when you read this, look away from your screen just for a moment, take off your glasses, sip your coffee / tea / water and take a deep breath slowly through your nose and out from your mouth and 'simply' consider, ask yourself "what is fair, what is kind, how important are these human values in your everyday life and in your work?"

Response ID: ANON-6D9R-8K9P-H

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It is so sad that you want to close this care home. what about people like me, over 70 several serious illnesses, no family around all I have are friends who would never be able to visit me in kendal/Grange etc. I have always thought I would be able to go there if things took a turn for the worst or if I needed care after a hospital visit. But you don't care about people like me I would just be left to die with no visits, I've seen it happen to several friends over the years when older friends cannot visit. It's very sad that this is what will happen to me a local who loves this village.

Response ID: ANON-4C9R-8E6K-Z

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Would like to see refurb + part of the building changed into staff accommodation. Less residents rooms + some apartments for staff set up to do away with the need for agency staff.

Response ID: ANON-6D9R-8K9J-B

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Lack of other local accommodation makes the continued provision in Windermere essential. There is also a piece of work to be done to find and retain suitable staff. Lack of staffing is absolutely not a reason to close - it's a reason to sort out recruitment and retention.

Response ID: ANON-2H8T-5C7E-T

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Local people of Windermere need a local care home for their loved ones making it easy for friends and family to visit regularly. Frequent visits improve quality of life for those being cared for and removes the burden of travel costs and difficulties in transportation for relatives

trying to visit. Option 2 provides the best solution and most efficient use of finances to provide an up to date modern day care home for the people of Windermere for years to come.

Further comments: My understanding is that Westmorland and Furness council are only interested in saving money. This recent and most shocking development really has no concern for the care of Windermere's elderly or their relatives. Particularly surprising when this topic is a main priority for central government.

We are currently also in some supposed consultation process regarding the upgrading of Windermere railway station. Whatever option is chosen for that scheme is going to involve huge cost. Surely W and F councillors, who should represent the wishes of the people should when money is tight, prioritise spending to its NEEDS! We do not need an upgraded railway station but we do NEED a modern LOCAL care home.

As an add on - surely any under use of Applethwaite Green could be alleviated by taking bed blockers from Westmorland General hospital in the short term. Logic tells me this would be a win win situation! The demographic for Windermere is one of an elderly, ageing population. Again, is it not logical to conceive that a local care home would be an even more pressing priority in the coming years? OPTION 2 gives best value for money, a shorter period of disruption and a long term local care solution.

Response ID: ANON-2Q6V-9X2J-V

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: I believe that a more modest refurbishment programme, in which several of the smallest room were enlarged whilst residents were moved to the empty Ambleside unit, could be undertaken with a much lower expenditure than that estimated in the Consultation. As the calculations of cost per resident do not take into account self-funded residents, and as the only care home in the immediate Windermere area which is not privately run and full, I feel strongly that the value of Applethwaite Green as a community asset should have been taken into the equation. A new lease of life that does not destroy the settled lives of existing is both the morally and economically better option.

Response ID: ANON-8S4J-8S2R-R

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Elderly residents requiring care should be cared for in their local area. Travelling to Kendal is not an option for many family members. It may cost the council money but this is an important issue. People's lives and well being should be the priority.

Further comments: I would like to be present at the council meeting when the decision is taken following the consultation.

Response ID: ANON-6F2N-6Z3W-P

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This would be the best option giving hope to current and future residents. This is the least disruptive surely as you are allowing the residents and staff the opportunity to return.

Response ID: ANON-3W4J-8H5T-H

Respondent category: A member of the public (Windermere/Central Lakes area resident) I am also a friend of several residents.

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: After being in the building trade for 29 years I beleive there could be a phased refurbishment of the home. Done simply, this is not a new build and therefore does not have to meet the new build regulations. The impression of costs given by the assets manager and Ms Phipps was totally unsubstantiated. This facility is vital for our community, moving people 8 miles away or more is not satisfactory for either residents or families who want to visit. The staff have said they are happy.

Further comments:

I believe we have local contractors who could give prices and phase a project efficiently and cost effectively. If the staff were looked after and paid better there wouldn't be such a shortage and the closed rooms could be opened again.

Response ID: BHLF-7Y4P-5Q5T-3

Respondent category: A member of the public (Windermere/Central Lakes area resident) *"In the past my mother stayed when I was on holiday. Then she was a permanent resident. My mother in law was also a resident. My disabled cousin was a resident for sometime. He was someone younger"*

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Refurbish is the best option.

How many residents could make use of ensuite facilities? I feel money would be spent unnecessarily to make all rooms ensuite. It is all well & good saying people should stay in there own homes; but someone popping in a few time a day it not ideal in a lot of cases,

Further comments: If I am rightly informed, ensuite rooms are now for new builds not existing care homes. It was ridiculous at the meeting to say you wouldn't go to a holiday accommodation without your own bathroom. A friend was discharged from hospital & was sent to the care home at Barrow (for wrap around care). She was discharged from Barrow & is now in a care home in Kendal - why not Applethwaite Green.

Response ID: BHLF-2M3C-9Z7N-D

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It sounds as though Applethwaite Green has been neglected over a period of time and is now in need of general maintenance and a refurbishment. The location is perfect as a residential care home for the people of Windermere. I believe that this consultation has been brought about with the sole intention of closing this wonderful home. The figures for cost of refurb aren't based on a survey of the building its just a general estimate no wonder this council has no money, when do you go off an estimated price

Further comments: Residential care home care does not require ensuite rooms or hoists or the latest gadgets which I am sure may help but are not essential. Care is making someone feel safe, warm loved and fed and not alone - these qualities are all principles and the elderly people of Windermere need this special place not just for now but for years to come. Lets look after our elderly residents of Windermere. The way they have been for the last 5 yrs,

Response ID: ANON-8K4P-5D3U-8

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: My preferred option is to Refurbish, however it is clear from the supporting documents that the council's preferred option is to close the Home and sell the site, with no guarantee that the income would be ring fenced. This would clearly result in yet more tourist accommodation in Windermere taking away the neighbourhood aspect of the area, which is not my preferred option as a local resident. If the council sold the home and the site could be repurposed for example providing a community swimming pool which definitely lacks in the area, that might be a good outcome. There is no community swimming pool or easy access to one (except Kendal). A local sports centre that would allow access to local schools for swimming and other indoor sports activities that could also double up as a venue for concerts (like in Kendal) would be an attractive solution for local residents and would enhance the quality of life for many local people.

Response ID: BHLF-4X8X-7R7P-C

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The care home would remain in reasonable reach to Allerthwaite and district areas

Response ID: ANON-7Y4P-5R8V-9

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: This facility must not close

Response ID: BHLF-6V2Z-4U9Z-M

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: The CQC rating is good, so is there really such a problem? It is the same rating as all the homes listed. You state that the numbers of occupants are low, but we understand that there has been a policy of not admitting new residents, so the figures are misleading. Windermere should be able to act as a central hub and provide care home places for Grasmere, Ambleside and surrounding villages rather than everything focusing on Kendal.

If the council has enough money to spend 5.7 million refurbishing Penrith Town Hall it should have enough money to refurbish one of its important care homes, and if short of money they should not be spending it on non-essential projects like a pedestrian crossing at Thirlmere and a revamp of the road structure over Dunmail Raise. As local residents we are concerned about the lack of information re the plot, if sold off.

Housing is mentioned yet Phoenix Way and access onto A591 is not suitable for more cars and houses. The care home should not be seen as an asset to fill the council's coffers. Instead, it should be seen as an asset which will provide care for members of the local community when they need it most.

Response ID: BHLF-7X7U-4B9H-J

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Local residents do need somewhere to stay and live when they are no longer able to cope in their own home. Other homes in the area feel alien - Kendal, Milnthorpe, etc. and their remaining families and friends need to be able to visit or just "drop in."

Further comments: No doubt you must have felt the massive opposition to its closure. As a local (born and bred) in the village, there is a great and mounting feeling that we need and must have Applethwaite Green open and available to our local residents when they are in need.

Response ID: BHLF-3U7D-6E9V-D

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: You have closely argued (+ quite reasonably) what the 4 options are. On the subject & future you say little if closure happens. Am I expected to believe you have not as well-argued a reasoned plan for after closure?

What are the alternative uses? Housing illegally-arrived asylum-seekers springs to mind...

Further comments: I am not against LEGITIMATE asylum-seekers but if the countries of origin if there thousands of fit young men are so appalling, WHERE ARE THERE WIVES, CHILDREN-female, MOTHERS, AUNTIES GRANDMOTHERS females in general? Oh, I know, they've been left behind in the countries too appalling to live in. Some may wish to encourage this practise, I believe it to be cowardly & immoral.

Response ID: BHLF-3A9R-8Q6C-1

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference:

Refurbish slowly to keep it going

POSITION - Perfect

LOCATION - PERFECT + NECESSARY

Response ID: ANON-8W7U-2A5V-S

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Refurbish but keep the home open and active

Response ID: ANON-2N5E-2E8X-1

Respondent category: Other (please state)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: Of still fit for purpose structurally the refurbish.

Response ID: ANON-7J3C-9R5D-U

Respondent category: Other (please state)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It an important facility to local people

Response ID: ANON-2S4P-5R8R-T

Respondent category: Other (please state)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: It's ridiculous that the elderly are expected to move out of their area to be cared for. "Falling demand "means that new residents aren't being admitted because council trying to run it down for closure.

Further comments: Surely a recruitment drive could encourage local people to work there rather than relying on expensive agency staff.

Response ID: ANON-5S7W-3X5Z-G

Respondent category: Other (please state)

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: there is a continuous decrease in care homes in the lakes for locals to remain in their known home, they shouldnt have to leave to kendal and further. keep our elderly in their local areas

Response ID: ANON-3U7D-6G7M-4

Respondent category:

Preferred option: Option 2: Refurbish Applethwaite Green

Reason for preference: As a [REDACTED] Social Worker working within Adult Social Care, I strongly support Option 2: Refurbishment of Applethwaite Green Care Home.

My views are informed by professional experience of working alongside older adults, carers, families, care providers, health colleagues and local communities across Westmorland and Furness. Whilst I recognise the financial challenges associated with maintaining and modernising ageing buildings, I believe refurbishment represents the option that best supports the wellbeing, independence and human rights of current and future residents whilst preserving an important community asset for Windermere and the wider South Lakeland area.

Applethwaite Green is more than a residential care home. It is an established part of the local community and provides an important source of support, security and connection for older people and their families. For many individuals, moving into residential care already involves significant change and loss. The ability to remain within a familiar area, close to family, friends, local amenities and established support networks, can have a profound impact on emotional wellbeing, identity and quality of life.

Throughout my career, I have witnessed the distress experienced by individuals and families when local residential provision is unavailable and people are required to move away from the communities that have shaped their lives. The emotional impact of increased distance from loved ones, familiar surroundings and established support networks should not be underestimated.

The potential closure of Applethwaite Green risks reducing local choice and increasing the likelihood that older people will need to move away from the communities in which they have lived, worked and contributed throughout their lives. This is particularly significant within rural communities where alternative provision may be limited and where geography, transport challenges and weather conditions can create barriers to maintaining family contact and social connections.

Westmorland and Furness Council has consistently promoted a vision centred on helping people live well, remain independent, stay connected to their communities and achieve positive wellbeing outcomes. Adult Social Care practice is increasingly focused on prevention, strengths-based

approaches and supporting people to maintain the relationships and community connections that are important to them. Refurbishing Applethwaite Green would be wholly consistent with these principles and would demonstrate a commitment to investing in services that support thriving communities.

As social workers, we recognise that wellbeing is not solely determined by the provision of physical care. A person's sense of belonging, identity, relationships and connection to place are equally important. A strengths-based approach encourages us to recognise and build upon community assets that already exist. Applethwaite Green is one such asset. It contributes to community resilience, supports local families and helps people remain connected to the places and people that matter most to them.

The impact of closure should also be considered through a human rights lens. Article 8 of the Human Rights Act protects the right to private and family life. Whilst service redesign decisions are complex and must consider many competing factors, the consequences for residents' ability to maintain meaningful family relationships and community connections should be given significant weight. Older people requiring residential care should not face unnecessary separation from their families and communities where reasonable alternatives exist.

There are also important considerations regarding equality and access to services within rural communities. Residents of South Lakeland already experience challenges associated with rurality, including transport limitations, workforce pressures and access to services. The loss of residential care provision within Windermere risks exacerbating these inequalities and could disproportionately affect local residents compared with those living in larger urban areas where greater choice may exist.

I am also concerned by suggestions that there is insufficient demand to justify continued investment in Applethwaite Green. Whilst I appreciate that demand modelling will have informed the consultation process, this does not reflect my experience in practice. In my role, I regularly encounter situations where individuals require residential care and suitable placements are not immediately available. It is not uncommon for people and families to experience delays whilst waiting for appropriate care at Applethwaite Green. This suggests that demand for residential care remains significant and that available capacity continues to be an important consideration across the system.

The ageing population within Westmorland and Furness is likely to increase future demand for care services rather than reduce it. Decisions regarding the closure of existing provision should therefore be approached with caution, particularly where there is evidence from frontline practice that residential placements remain difficult to source at times.

The existence of waiting periods for suitable placements raises an important question as to whether current capacity is genuinely surplus to requirement. Reducing local provision further may increase pressure on the wider care system, reduce choice for individuals and families, and increase reliance on placements that may be further from a person's home community.

As a local authority-operated service, Applethwaite Green also fulfils an important strategic role within the wider care market. The presence of local authority provision helps maintain choice, provides a benchmark for quality and costs, and contributes to market stability. It also demonstrates the council's ongoing commitment to directly providing care services for some of its most vulnerable residents. Should Applethwaite Green close permanently, there is a risk that the local authority becomes

increasingly reliant upon independent sector provision to meet future demand. Whilst independent providers play a vital role within Adult Social Care, reduced local authority provision may lessen the council's ability to influence local market conditions and could increase exposure to future fee inflation.

Demand for residential care is expected to continue to grow as the population ages. In a rural area such as South Lakeland, where care provision is already limited, the loss of local authority beds may place additional pressure on the local market. Over time, this could contribute to increased placement costs, reduced availability of local placements and a greater reliance on more expensive out-of-area provision.

Whilst refurbishment would require significant investment, the long-term financial implications of closure should also be carefully considered. Increased reliance on external providers, rising placement fees, additional travel costs for families and professionals, and the potential need for more costly placements outside the area may ultimately exceed the cost of investing in and modernising the existing provision.

Good stewardship of public resources requires consideration not only of immediate capital expenditure but also of future market resilience, sustainability and value for money. Maintaining a local authority presence within the residential care market provides a degree of stability and influence that may become increasingly important as demand rises in future years.

Closure may also create wider pressures across the health and social care system. Loss of local residential capacity can affect hospital discharge pathways, reduce placement options for individuals with complex needs and increase pressure on already stretched services. Once local authority residential provision is lost, it can be extremely difficult and costly to replace.

As professionals, we often speak about supporting people to remain within their communities for as long as possible. Refurbishing Applethwaite Green would demonstrate that this principle applies not only to people living in their own homes, but also to those who require residential care. It would reflect the values of dignity, independence, community connection and person-centred support that sit at the heart of Adult Social Care practice.

Applethwaite Green should not be viewed solely as a building requiring investment. It should be recognised as a valued community asset, a source of local employment, an important element of the local care market and a service that enables older people to remain connected to the people and places that matter most to them.

Refurbishment would align with the council's vision for thriving communities, preventative social care and sustainable services. Whilst closure may reduce immediate capital expenditure, there is a significant risk that it creates greater social, financial and community costs in the years ahead.

For these reasons, I strongly support Option 2: Refurbish Applethwaite Green Care Home

OPTION 3: DEMOLISH AND REBUILD AT APPLETHWAITE GREEN

Response ID: ANON-3N3H-7N3U-9

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: We are an aging population and in particular South Lakeland is a lot higher than the rest of the country to only have one care home in the southern Lake District area is shocking. It should be demolished and rebuilt with a dementia focus to meet the needs of us all in the future.

Further comments: People want to live in the area they spent many years. It's fair to say bus services and train services are local from Windermere to Kendal however you would need further transport to reach the other homes sometimes a further two buses not so accessible.

Response ID: ANON-5G8T-5V2H-D

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: Remodelling is unlikely to provide a future-proofed solution and it is unknown what difficulties may be discovered in that process. Demolition and rebuilding into a bespoke fit for purpose building will not only serve the residents well but is also likely to attract more personnel to help run the care home. The complete removal of the facility is to be avoided given that generally there is significant pressure on spaces across the whole sector.

Further comments: More publicity!

Response ID: ANON-4Z4J-8F3Y-P

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: There is growing demand for this type of facility. Whilst I appreciate the current facility is past its best the logical thing to do is to replace it with a modern purpose built facility. The private care homes in the community have all managed to obtain a good classification despite many being in historic buildings where adaptations have been made to meet current standards. Why can the Council not do similar. Residents want to stay in their locality Kendal is 10+ miles distance friends who will no doubt be of a similar age are unlikely to visit. Public transport although quite good between central Windermere and central Kendal are more of a challenge to access specific facilities.

Response ID: ANON-6U5K-8Z5J-V

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: We are an ageing population. We had family stay at Applethwaite for 3 years and was well care for. Staffing issues have to be overcome in other parts of the country and there should be no reason this cannot be achieved in Windermere. Eg cover travel costs or accommodation on site. The reason for rebuilding is obvious from the renovation issues This needs to be for the future and an asset rather than a drain We have a commitment to look with empathy in Cumbria as Windermere is not full of highly paid individuals and will require care in the future

Response ID: ANON-6W8X-7E8U-6

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: People are living longer and locals need to stay locally for family and a sense belonging. The council need to sort the staffing issues out and run the place properly.

Response ID: ANON-5Q9Q-2P4M-K

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: If an elderly person is local but can no longer live at home it would be much better to have them still living locally. Kendal is not local. Residents of Windermere should receive the same support and options as someone in Kendal, therefore it is important to keep carehomes in Windermere.

Further comments: Use the 2nd home council tax monies raised to provide affordable housing for staff who can then work at the care home in Windermere.

Response ID: ANON-9A6V-9C9N-9

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: Applethwaite Green as a care home serves a very rural area. You have to remember that residents may come from areas such as Hawkshead Sawrey Langdale Coniston. If someone has lived in one of these villages and finds themselves in Applethwaite green but their partner still lives in the village they came from and is no longer able to drive due to age or disability that if they had to be in the other care homes that you have mentioned which are you feel in a reasonable distance of Windermere are not actually a reasonable distance from the more rural areas such as Langdale and Hawkshead. If that residence partner no longer drives then not having a care home in Windermere means that their partner may be in a residential care home so far away that they can no longer visit this is not acceptable.

You mention the difficulties of recruiting care staff and also say that people want to be cared for within their own homes. The reality is that care agencies also struggle to recruit staff so you will be just moving the issue from a residential care home to a person's own home and you cannot guarantee that

you will have care agencies with sufficient staff to provide the care that they need. This may result in people isolated within their own homes with insufficient inadequate care provided by independent care agencies who cannot recruit staff so you have just moved the problem elsewhere and Surely this is a safeguarding issue. I have worked as a District nurse in this area and can see the Applethwaite Green is very much needed and will continue to be needed given that the number of elderly people in the area is increasing and the number of young people is decreasing.

You mention how many vacancies there are in care homes within what you consider a reasonable distance of Windermere but there are only one or two beds in many of those care homes which may mean in the longer term that people requiring care are simply put into a care home that has a space rather than the one that they would choose. I think a full closure of Applethwaite Green is shortsighted and will lead to risks for the elderly and vulnerable in this rural area. I would be happy to discuss this if you wish to and feel very strongly about this.

Response ID: ANON-5H5K-3J8J-V

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: I think if there is money to spend then this would be a more cost effective long term solution. Not sure how this can solve the staff problem. Maybe we need to pay more

Response ID: ANON-6W8X-7E6N-W

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: Building is old. Provision not up to modern expectations.
Current aging population looking for better facilities. Staffing challenges are not ideal
New build would serve locals for decades to come and be more purpose built to modern standards.

Further comments: Difficult decision because it is disruptive for residents and families
Some local folks think it's already a done deal... and it will permanently close

Response ID: ANON-4G7D-6M5T-2

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: Applethwaite is a valued resource within the community and as such the people of south lakes should have a facility that is fit for purpose for both residents and staff

Response ID: ANON-2Q6V-9X3G-T

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: The reason for low occupancy is likely due to poor facilities. If up to standard there would probably be much higher demand. Windermere needs this care home so that local people have support from friends etc. There seems no good reason why a rebuild should take up to 4 years. Planning could be sorted before any work begins. Private sector manage to do it so the council should be able to..

Response ID: ANON-2Q6V-9X7U-C

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: Losing this vital care home would be a disaster for the local community. Options 2 or 3 are the only options to care for our local elderly community. Whilst cost will always be an issue there also is the social responsibility to look after our community.

Response ID: ANON-9A6V-9U6D-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: THE LOCATION OF THIS UNIT IS KEY, it is perfect for those it serves, Coniston, Hawkshead, Grasmere etc. The other facilities are too far away, period. Public transport may exist to get people to Kendal but if your coming from Coniston for example you are looking at 2 hrs each way. As visitors are likely to elderly this not a reasonable commute. If you lose this site you will never be able to replace it.

A new facility with up to date equipment will be able to accomodate people with special needs easily and therefore more beds will be filled.

We have been advised that measures have already been put in place provide better training and pathways for care as a career.

In a recent meeting you advised measures to address pathways into care as a career has only just been put in place so we cannot use the difficulties of obtaining staff as a reason for closing the site if you've only just put in place measures to address it.

We have an aging population there will be more demand in the future, losing this site which is in the perfect location for the area it serves is short sighted.

It will always be the case that some locations will be more expensive to run due to their location but to remove it on that basis is not providing the service the community needs and is not fair and equitable to those who live in this area.

Response ID: BHLE-6U5K-3J4J-6

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 3: Demolish and rebuild at Applethwaite Green

Reason for preference: We need local residential care + nursing homes for residents of Windermere. Actually in Windermere. Not expect them to move Milnthorpe Care home which are already have huge waiting lists which is not mentioned in this document.

Further comments: We need more residential & nursing beds in the immediate locations to Windermere, as this will stop further demands on other beds in other areas.

The alternative care homes shown in this document + vacancies as at 30/4/2026 is not correct. I have been waiting since 1/4/2026 for a bed in these homes as there were no vacancies! So your figures are incorrect. Please build suitable local to Windermere.

OPTION 4: CLOSE APPLETHWAITE GREEN

Response ID: ANON-4Z4J-8S7W-5

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: Option 4: Close Applethwaite Green

Reason for preference: There is ample alternative provision locally at a much more affordable cost with better facilities. Since social care is all about funding, this is the only logical option, reflecting good management of tax payer funds.

Response ID: ANON-5H5K-8A3M-P

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 4: Close Applethwaite Green

Reason for preference: It seems to be the only practical solution.

Further comments: Please don't sell it to a developer - we have quite enough holiday lets in Windermere as it is. It would be great if it could be refurbished as a low rental hostel for hospitality workers in the area.

Response ID: ANON-2H8T-5N4U-J

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 4: Close Applethwaite Green

Reason for preference: A major concern of all those living and working in this area is the continuing trend for housing development to be concentrated on the provision of holiday accommodation and relatively expensive homes. There has been very little provision of social housing available for a reasonable rent for the hundreds of low-paid workers in the hospitality sector and in care services. If Applethwaite Green is to closed, the site should be used for the provision of 'Council Housing' as happened in the post-war years. No 'commercial' investment should be allowed. I know that central government will not provide this kind of finance. It is imperative that a 'tourist levy' should be

implemented ASAP to enable W'land & F'ess Council to give a fairer deal to all its residents, especially those in need, and those on a low income.

Further comments: It does appear that government in Westminster will be diverting resources to defence while trying to support business interests which are supposed to generate tax income. The huge problem globally is the concentration of wealth into the hands of a very few people, resulting in the impoverishment of the majority of the world's population. W'land & F'ess Council should try to ensure that they try their hardest to ensure that those most in need are financed by those who can easily afford it. This does not seem to be popular politics these days but the councils of the last few years have seemed to be going in the right direction, along with our local MP.

Response ID: ANON-8M3H-7F7D-R

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 4: Close Applethwaite Green

Reason for preference:

1. Increasing and ageing population indicates a need for more care provision.
2. More elderly and frail people prefer to remain at home.
3. There is an increase in agencies providing home care.
4. NHS "bed-blocking" suggests more care home beds are needed.
5. Available information indicates adequate local care home availability - most with current vacancies.
6. Ideally demolition and rebuild to current specifications would be preferred.
7. Implications for staff and resident redeployment are inevitable and would be unpopular.
8. The current financial climate restricts options - unless a special case can be made for funding.
9. I believe closure is inevitable and suggest the site is used for flats with local occupancy stipulation.

“OPTION 1.5” PROPOSED BY PETER LORD AND PETER MCNAMARA

Response ID: ANON-6D9R-8K7E-4

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: "Option 1.5"

Reason for preference: I suggest the option of 1.5 as submitted by Peter Lord and Peter McNamara

Further comments: I also support the submission made by [REDACTED]

Response ID: ANON-6V2Z-4C2J-B

Respondent category: A member of the public (Westmorland and Furness resident)

Preferred option: "Option 1.5"

Reason for preference: See letter from Peter Lord

Further comments: See letter from Peter Lord

Response ID: ANON-2N5E-2D2B-4

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: See option 1.5 as proposed by Peter McNamara and Peter Lord

Further comments: I would like the council to consider an option 1.5 as proposed by Peter McNamara and Peter Lord in their responses

Response ID: ANON-2Q6V-9M4Z-3

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: I have ticked Option 2, subject to what is said below:

I have been reviewing "Option 1.5" with my neighbour Peter Lord, and would like the Council to consider "Option 1.5" which I understand will be submitted by Peter Lord and Peter McNamara in the next few days. This view comes from experience of my Mother-in-Law being in Applethwaite Green for four years until she died at the age of 95. Based on this experience, I am sure that an elaborate high cost refurbishment is not what the residents want or need, and that a more modest cost refurbishment can provide everything needed.

Response ID: ANON-8W7U-2A7X-W

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: I have ticked Option 2, subject to what is said below:

I have been reviewing "Option 1.5" with my neighbour Peter Lord, and would like the Council to consider "Option 1.5" which I understand will be submitted by Peter Lord and Peter McNamara in the next few days. This view comes from experience of my Mother being in Applethwaite Green for four years until she died at the age of 95. Based on this experience, I am sure that an elaborate high cost refurbishment is not what the residents want or need, and that a more modest cost refurbishment can provide everything needed

Response ID: ANON-6U5K-3J8S-K

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: Option 1.5 - keep open and refurbish in stages

Response ID: ANON-2S4P-5T9X-3

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: Option 1.5 - keep open and refurbish it in stages

Response ID: ANON-5Q9Q-2S5H-J

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: Option 1.5 - keep open and refurbish over time

Response ID: ANON-4T2Z-4X3Z-D

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: There is a further proposal for option 1.5 to progressively refurbish whilst still in use, which I support

Response ID: ANON-7R5E-2E7B-K

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: See option 1.5 as proposed by Peter McNamara and Peter Lord

Further comments: I would like the council to consider an option 1.5 as proposed by Peter McNamara and Peter Lord in their responses

Response ID: ANON-4T2Z-4X3N-1

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: Preferred option would be the so called 1.5 put forward by the Windermere group for a more limited refurbishment while the home remains open

Response ID: ANON-6A9Q-2P7W-H

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Further comments: I wish to support Option 1.5 as described in Peter Lord's submission.

Response ID: BHLF-7J3C-9Y7J-A

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: Option 1.5 is what I support, as introduced by Peter Lord and Peter McNamara. Essentially they recommend a reduction to the number of rooms by amalgamating the smaller rooms, so all rooms are at least 12 square metres. I fully support the two Peters' suggestion. This does not involve residents having to move out of their home. The residents must not be moved out of the home. Some may have to move rooms temporarily. Staffing should be increased as soon as possible. Some rooms can now be opened up for use. It will be helpful for staffing if there is some accommodation made available.

Response ID: BHLF-7E9G-6S6S-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: "Option 1.5"

Reason for preference: I support the 1.5 option advocated by Peter McNamara and Peter Lord. A genuine specific survey should be commissioned according to the actual requirement of present and future residents of Applethwaite Green Care Home.

Further comments: [REDACTED]

[REDACTED] Our communities do care about adult social care. We care about our elders. Petitions and resistance will demonstrate this. There is very little belief in the consultancy framing or process. It should be withdrawn.

NO PREFERENCE INDICATED, OR MULTIPLE PREFERENCES

Response ID: BHLF-2N5E-2D5D-9

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: No preference selected

Reason for preference: I think it needs to be left open and not closed. It could be refurbished over time doing a little at a time, moving the residents into the rooms of the wing that is empty. The residents over the years have been happy without ensembles and Applethwaite Green is not the only home that lacks them. It would be a shame to close it as it has served the people of Windermere & surrounding district for many years. Also as people get older visiting would be much harder if the residents were moved to other homes out of Windermere.

Further comments: I beg you to keep the home open as it would be sorely missed if it closed.

Response ID: BHLF-4X8X-7D3D-E

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: None selected

Reason for preference: Didn't tick a box. If the money £2.5 - £3 million was spent on a refurbishment. Where would this money come from? Would further business under Council Care such as Libraries suffer if above money was spent on refurbishment? You are not giving enough information for the public to make an "informed" decision.

Further comments: I don't think this Council or maybe it was the previous Council have been good public servants, and don't appear to have been faithful in small matters. For example if you had curtailed the selling of local property for holiday lets, second homes etc. There would be affordable property for care staff to rent or purchase, many care staff would like to live in Windermere.

Response ID: BHLF-6A9Q-2B6Z-5

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: None selected

Further comments: The Windermere & Ambleside area need a care home, as there is an ever increasing number of people who need full time care which is difficult to provide in their own homes and very expensive. Local people have been sent to care homes in Kendal recently who should have been in Applethwaite Green near their families. Aging partners find it difficult to get to Kendal

Response ID: ANON-5S7W-3X3V-A

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 1 or Option 2

Reason for preference: My true response would be 1 or 2. Least disruption to residents..
We need a care home in our location.. Kendal is too far..

Further comments: Give people the option of living in small rooms.. not everyone wants or needs what the guidelines state..

Response ID: ANON-4G7D-6G8P-U

Respondent category: A member of the public (Windermere/Central Lakes area resident)

Preferred option: Option 2 or Option 3

Reason for preference: My choice would be either 2 or 3. You state in your information that there is falling need but when I went to enquire about availability for my mother I was told that there were rooms but not enough staff. You also mention Twin Oaks in your notes as having availability, this is only for short term NOT full time care so is misleading. I feel that it is very important for people to be able to have care as near to home as possible, by the very nature of things those that visit are also elderly and my not drive.

Further comments: If the Westmorland and Furness don't want to run Applethwaite why don't they carry out the nessary building work and have a conversation with Abbeyfield who have just taken over the running of Nine Oaks a supported living unit...just across the road.. This I feel would be a perfect match.
