

Response ID: ANON-5G3F-6F2V-S

Respondent category: A member of staff currently working at Grisedale Croft

Preferred option: Option 5: Provide alternative accommodation for residents of Grisedale Croft in a suitable building in the local area

Reason for preference: We have an aging population here in Alston, we need to make sure we can offer care near home for all,

Further comments: I believe that finding an alternative setting would be the best option, and would bring the service up to standard. I have worked within Grisedale croft for 27 years, and have understand the need for change, as expectations change, i would want my own ensuite, and live in a home that was to a standard that meet my needs. But which also felt like a home, as we do here at Grisedale croft.

Response ID: ANON-2G9P-5Z6A-8

Respondent category: A member of staff currently working at Grisedale Croft

Preferred option: Option 5: Provide alternative accommodation for residents of Grisedale Croft in a suitable building in the local area

Reason for preference: I support Option 5 because it would allow residents to remain within the Alston community while still receiving the care and support they need. Many residents have strong social, family and community connections locally, and moving far away could negatively affect their wellbeing, independence and emotional health.

Further comments: Providing alternative accommodation in a suitable local building would help maintain continuity of care, reduce disruption for residents and families, and preserve local care provision in an area where there is limited alternatives. I would encourage the council to prioritise finding a safe, modern and accessible building within the local area and to involve residents, families, staff and the wider community throughout the process

I appreciate the opportunity for residents, families, staff and members of the community to contribute to this consultation. Grisedale Croft is important to the Alston area, particularly because rural communities can have limited access to local care services. Whatever decision is made, I hope the council carefully considers the emotional wellbeing of residents, the impact on families who rely on nearby care provision, and the effect on staff employment and the wider community.

It is important that any transition is handled gradually, respectfully and with clear communication to everyone involved. If alternative accommodation is pursued, priority should be given to keeping residents within the local area so they can maintain familiar surroundings, relationships and community connections. I would also encourage the council to continue exploring long-term investment in local adult social care services to ensure rural communities are not left without accessible care provision in the future.

Response ID: ANON-8D8Z-9W3Q-2

Respondent category: A member of staff currently working at Grisedale Croft

Preferred option: Option 5: Provide alternative accommodation for residents of Grisedale Croft in a suitable building in the local area

Reason for preference: I believe that while there will always be a need for some residential care provision people's preferences are to be able to stay at home with care and support.

Further comments: Having worked in the care sector for a significant number of years, I have seen people's care requirements increase significantly and the current provision is no longer suitable to meet those needs.

The building is not fit for purpose and people deserve to spend their latter years in a care facility that not only gives them comfort and adequate personal space but their own bathrooms/ shower rooms and in this day and age their own toilet.

In the current provision people are sometimes not able to even have a bedside cabinet or have their own personal things around them due to lack of space. Staff also deserve to work in a building that does not compromise their own health and safety. I think this is a real opportunity to change the way the service is delivered and could include services that enable people to stay in their own homes.

Response ID: BHLF-3F8Z-9V3S-Z

Respondent category: A member of staff currently working at Grisedale Croft

Preferred option: Option 5 (the council's preferred option): Provide alternative accommodation for residents of Grisedale Croft in a suitable building in the local area

Reason for preference: I feel as Alston is remote, we need some alternative provision so service users can remain local and close to their family.

Response ID: ANON-6K9M-8H2X-H

Respondent category: A member of the public (Alston/Alston Moor area resident)

"I both live in Alston and work at Grisedale Croft on a 0 hour basis"

Preferred option: Option 3: Demolish and rebuild at Grisedale Croft

Reason for preference: We have to keep a care home on the moor. So many residents have lived here all their lives and know Alston but if they move out of the moor, especially residents with dementia will not know why they have moved. This will lead to upset and confusion. Not to mention that family members particularly spouses are able to visit due to the close proximity of the care home. Especially as Alston Moor is an aging population this is a vital resource that many will rely on.

Further comments: Whether Grisedale is refurbished or replaced or even left as it is, have a care home is a necessity. Not to mention the fact that other care homes are so full Grisedale often has temporary residents waiting to go in other care homes. It also provides relief for people whose family members go on holiday so need to go into temporary care. This is not a stable income so for the

council is not seen as reliable but that is not the point. Its a care home. Its supposed to be relied upon by the residents of alston moor and not relied upon by the council to make money. Since it is over budget in 2025 to 2026 cost cutting measures have been made and yet you are not waiting to see how these impact the running costs of the care home. We cannot afford to lose another vital service on the moor